

STUDENT GUIDE TO GROUP WORK

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Group Charter with Guidelines & Examples

Group Members

Include group members' preferred and backup choices for communication and list groups' contact information.

Name	Preferred contact method	Back-up Contact Method	Email	WhatsApp/Phone
Kenneth Wong	WhatsApp	Email	kwong@my.yorku.ca	416 927 8951
Genny Logan	Email	WhatsApp	glogan@my.yorku.ca	647 892 7154
Giovanna De Luca	Email	n/a	gdeluca@my.yorku.ca	416 852 9221
Anshul Gupta	WhatsApp	Phone	agupta@my.yorku.ca	905 721 4592
Anh Nguyen	Phone	E-mail	anguyen@my.yorku.ca	416 873 5092

Goals

Questions to consider:

- What are the group goals for this project?
- How do your assignment criteria help you define these goals?
- What does success look like to your group?

Examples of goals:

- As outlined in the assignment, examine how three key course concepts are evident in our case study analysis
- Collaborate to achieve at least a B+ grade on this project
- Negotiate group roles in order to play to our team's strengths and provide our team members with opportunities to grow and learn

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Group Roles <u>See also Guide to Group Roles & Maximizing Performance</u>		
Group Member	Sample Group Roles	Scope of Role
Kenneth Wong	Leader/Facilitator	Has primary responsibility for helping the group set goals and keeping the group project on track. Facilitates group process by moderating group discussions and checking in with group members. Ensures all group members have a chance to participate, and during disagreements clarifies the arguments and proposes suggestions for resolving disputes.
Genny Logan	Note Taker	Takes notes for group meetings including noting decisions and action items and keeps all necessary records
Giovanna de Luca	Timekeeper	Keeps meetings on track and ensures agenda items keep to time slots. Reminds group of impending deadlines
Anshul Gupta	Devil's Advocate	Offers counter arguments or alternative viewpoints and solutions. Remains on guard against "group think" scenarios.
Anh Nguyen	Checker/Editor	Reviews assignment requirements and makes sure all pieces have been completed by working closing with group members around all tasks and deliverables

Deliverables & Deadlines

Deliverable	Deadline
Group Project Proposal	Sept 21 2020
Engage in research and identify and discuss short list of relevant articles	Oct. 15 2020
Annotated Bibliography	Nov. 15 2020
Group Reflection activity	Dec. 02 2020
Group Report on Reflection Activity	Dec 11 2020

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Ground Rules

These define what group members expect from one another and what norms they agree on relating to behaviours and actions. Below are examples of the types of areas it is important to address and examples of what form they might take.

Area	Sample Principles & Norms All members of this group agree to:
Communication	<ul style="list-style-type: none">• Use WhatsApp as the primary means of contacting each other• Respond to messages within 48 hours• Use Zoom as preferred platform for real-time group conversations and discussions• Speak one at a time and refrain from interrupting others• Take turns listening as well as talking• Engage in active listening and be open to other points of view• Be respectful always and work towards problem solving and constructive dialogue<ul style="list-style-type: none">Give everyone a chance to speak• Refrain from taking criticisms personally• Work together to build an inclusive, supportive and compassionate team dynamic• Refrain from aggressive or dominating behaviour
Meetings	<ul style="list-style-type: none">• Use Google Docs as the primary means of organizing and sharing documents• Be punctual• Attend meetings unless there are unavoidable conflicts or events (inform group members if this applies to you)• Share and review agendas before all meetings• Actively participate in meetings• Prepare notes after each meeting• Come to meetings prepared• Be accountable for action items assigned at group meetings
Deadlines	<ul style="list-style-type: none">• Complete tasks assigned in time for key project deadlines• If extenuating circumstances apply, preventing meeting a deadline, communicate this to relevant group members• If extenuating circumstances apply, preventing meeting a deadline, communicate this to relevant group members

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Questions to Consider When Your Group is Making Decisions:

- Have all perspectives been considered and articulated in making a decision?
- Are any voices not being heard or represented?
- What might be lost in terms of effective decision making in cases where majority rules?

Methods for Resolving Disagreements or Conflicts:

- Work with the facilitator to try to resolve the disagreement internally first
- If internal resolution fails, bring the issue to the course TA or professor

Performance Agreement

Considers how the group will address non-performance of what is agreed to. Whatever the group agrees upon should correspond to the impact or gravity of the issue at hand.

Examples of Elements in a Performance Agreement

Group agrees:

- If members cannot meet their obligations, as defined, they need to notify the group in advance.
- In extreme situations, the group will hold a meeting to discuss the issue and may involve the professor or TA to help move toward resolution.

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Signatures to the Agreement

Team Member's Name	Team Member's Signature
Kenneth Wong	[If team members cannot add signatures in-person, a group can agree that each member typing their name in the signature section of the charter suffices as agreement.]
Genny Logan	
Giovanna de Luca	
Anshul Gupta	
Anh Nguyen	



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